

Advancing Excellence

in America's Nursing Homes

59th Annual Fall Convention

September 27-29, 2010
Ramkota Hotel, Sioux Falls, SD

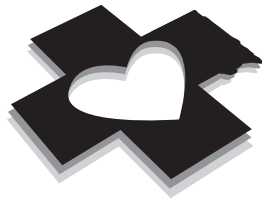


South Dakota
Health Care AssociationSM

Register Early
And
Save!

An Invitation to Attend

“Advancing Excellence Makes A Difference”



South Dakota
Health Care AssociationSM

Mission Statement:

To provide excellence in support services to all South Dakota Long Term Care Facilities.

Value Statement:

To fulfill this mission, the South Dakota Health Care Association provides demonstrated leadership in education, information, networking partnerships, and influences sound regulatory policies and legislation.

The Association is committed to the well-being of the elderly and disabled, and serves as an advocate for Skilled Nursing Facilities, Assisted Living Facilities, and Senior Living.

The South Dakota Health Care Association (SDHCA) extends an invitation for you to join your peers at our 59th Annual Fall Convention to be held on September 27-29, 2010, at the Ramkota Hotel in Sioux Falls. This Convention booklet provides you with session schedules and special events. You can register online at www.sdhca.org.

Turn the pages to read more about the Convention's dynamic kick-off speaker, opening session speaker, keynote speaker, breakout sessions, and the closing session. The SDHCA Education Committee has planned sessions that cover the most current topics facing the Long Term Care profession today!

Throughout this program booklet, please enjoy some of the logos recognizing the quality care awards and programs presented to long term caregivers in South Dakota!

We invite you to join us at this year's Convention!

General Information

Location

Ramkota Hotel
3200 West Maple
Sioux Falls, SD 57107

Reservation Deadline

A block of rooms has been reserved at a special rate at the Ramkota Hotel.

Single/Double - \$96.99 Triple/Quad - \$106.99

You must reserve your room(s) by September 1, 2010, to guarantee the rate and availability. Please mention the SDHCA room block to receive the special rate. Call 605-336-0650 to reserve your room.

How To Register And Save

Register for the Convention online at www.sdhca.org. Register early and save money! If you register by **August 20th**, you can save the most money. If you register by **September 3rd**, you can save some money. If you register on-site, you will pay the highest fee!

The SDHCA Nursing Facility registration includes 5 facility staff and exhibitor noon social.

The SDALA Assisted Living Facility registration includes 3 facility staff and exhibitor noon social.

Registration Fees:

Registration Categories:	Early Bird (August 20)	Advanced (September 3)	On-Site
Per Nursing Facility – SDHCA Members (Up to 5 attendees)	\$435.00	\$455.00	\$475.00
Per Assisting Living Facility – SDALA Members (Up to 3 attendees)	\$325.00	\$345.00	\$365.00
SDHCA Corporate/Associate Members (Up to 4 attendees)	\$395.00	\$415.00	\$435.00
Nonmember/Facilities (Individual)	\$870.00	\$910.00	\$950.00
Fee Per Additional Member Attendee	\$ 35.00	\$ 35.00	\$ 45.00
Award Breakfast Tickets	\$ 15.00	\$ 15.00	\$ 17.00

Facilities may not combine onto one registration. Each licensed facility must register separately.

Send Payment to: SDHCA
804 N Western Avenue
Sioux Falls, SD 57104

Cancellation Policy

Registration cancellations must be made in writing by fax, mail, or email to the SDHCA office. Any cancellations received by August 20, 2010, will be refunded. Any cancellations received between August 21, 2010, and September 3, 2010, will be refunded minus a \$100.00 fee. Refunds will **NOT** be issued to participants who did not attend the convention and did not cancel their registration by September 3, 2010.

Event Tickets

As indicated above, registrations receive complimentary entrance for the exhibit noon social. You can order breakfast tickets on the online registration form.

Continuing Education Credit

A CEU Form will be in your packet when you register. The sessions are pre-approved for nursing home administrators and social workers. Hours have been requested from the Dietary Manager Association and Dietetic Association. Requested: 13.0 hours

This program has been approved by SDHCA, which is an approved provider of continuing education for the SD Board of Examiners for Nursing Facility Administrators.

Provider #: NFA2009.01

This organization (SDHCA) is approved as a provider for continuing education by the SD Board of Social Work Examiners. Provider #: 1000

Exhibit Show

The Exhibit Show will be displaying during the times listed below. In order to keep your registration fees lower, we rely on the Exhibitors to sponsor various events. Please take the time to visit the Exhibit Show.

When: September 29, 2010

Where: Washington Room

Time(s): 7:30 am – 2:45 pm

7:30 am – Continental Breakfast

9:45 am – Break

12:00 pm – Exhibit Noon Social (**Free for Attendees**)

2:15 pm – Break

SDHCA Region Meetings

The SDHCA Region Meetings will be held on Monday, September 27, 2010, from 11:15 – 12:00 pm in the following rooms:

Region I – Jefferson Room

Region II – Lincoln Room

Region III – Roosevelt Room

Region IV – Amphitheater I

SDHCA Administrator & Council Business Meetings

The SDHCA Administrator and Council Business Meetings will be held on Monday, September 27, 2010, from 2:15 – 3:15 pm in the following rooms:

Administrators – Amphitheater II

Activities – Roosevelt Room

Dietary – Lincoln Room

Nursing – Amphitheater I

Social Services – Jefferson Room

Name Badges

All attendees must receive a name badge at the SDHCA Registration Desk to attend the educational sessions and events. Your name badge is your proof of attendance.

SDHCA PAC Dinner

Please see the enclosed flyer for the SDHCA PAC Dinner to be held on Tuesday, September 28th.

SDHCA Apparel Day

Wednesday, September 29th is “wear your SDHCA long term care apparel day”. Need SDHCA clothing? Contact the SDHCA staff to purchase your apparel.

Schedule-At-A-Glance

Monday, September 27

8:30 am – 5:15 pm	Registration Desk Open
9:30 am – 11:00 am	Kick-Off Session – Washington Room <i>LTC Licensure & Certification Update</i> Bob Stahl, Director of DOH
11:15 am – 12:00 pm	Region Meetings (Administrators and Councils) Region I – Jefferson Room Region II – Lincoln Room Region III – Roosevelt Room Region IV – Amphitheater I
12:00 – 1:15 pm	Council Board Meetings & Lunch
1:15 – 2:00 pm	SDHCA General Session – Washington Room SDHCA President Report SDHCA Executive Director Report
2:15 – 3:15 pm	SDHCA Business Meetings Administrator – Amphitheater II Activities – Roosevelt Room Dietary – Lincoln Room Nursing – Amphitheater I Social Services – Jefferson Room
3:15 – 5:15 pm	Opening Session <i>Implementing Health Care Reform in the Workplace</i> Nancy Taylor, Esq., Co-Chair Health Care, Greenberg Traurig

Tuesday, September 28

7:30 am – 4:30 pm	Registration Desk Open
8:15 – 10:00 am	Awards Breakfast – Annex <i>Honoring SDHCA Award Winners</i>
10:15 – 11:45 am	Keynote Session – Annex <i>How To Manage Your Time When You Wear Too Many Hats</i> Bob Losyk, International Speaker, Innovative Training Solutions
1:00 – 2:30 pm	Concurrent Breakout Sessions
3:00 – 4:30 pm	Concurrent Breakout Sessions
5:30 pm	SDHCA PAC Dinner

Wednesday, September 29

7:00 am – 3:45 pm	Registration Desk Open
7:30 – 8:15 am	Exhibitor Continental Breakfast Exhibit Area – Washington Room
8:15 – 9:45 am	Concurrent Breakout Sessions
10:30 am – 12:00 pm	Concurrent Breakout Sessions
12:00 – 1:15 pm	Exhibitor Noon Social Exhibit Area – Washington Room
1:15 – 2:15 pm	Networking Sessions
2:45 – 3:45 pm	Closing Session – J/L/R Rooms <i>Daugaard and Heidepriem Address Long Term Care</i> Dennis Daugaard, Republican Governor Candidate Scott Heidepriem, Democratic Governor Candidate

Kick-Off Session

Monday, September 27
9:30 – 11:00 am

“LTC Licensure & Certification Update”

Bob Stahl, Director, Office of Licensure & Certification, DOH

Room: Washington Room

Disciplines: ALL

1.5 Hours

The major tasks of the Office of Health Care Facilities Licensure & Certification is to ensure licensed and/or certified health care facilities comply with state rules and regulations as well as Medicare and Medicaid certification requirements. These tasks are completed not only during survey, but throughout the year in the form of annual licensing renewal, complaint inspections, report processing, plan approvals and construction inspections, approval of additional services, etc. Department surveyors (which include nurses, dietitians, pharmacists, laboratorians, radiation technologists, social workers, generalists, environmental sanitarians, and engineers) review policies and procedures, staffing patterns and employee qualifications, orientation and in-services education, and standards of practice just to name a few. And while our mission is to ensure the delivery of care to residents meets the federal and state regulations, we consider a service we deliver away from survey one of the most important items we must perform for our providers.

At the end of this session, the participants will be able to:

- ◆ Be familiar with changes to the Administrative Rules of South Dakota 44:04 Medical Facilities;
- ◆ Identify key steps a provider must take when considering adding additional services such as adult day care, optional services for assisted living, providing outpatient therapy, etc.;
- ◆ Be aware of significant findings identified during the last survey and certification year; and
- ◆ Become familiar with recent and proposed changes to the LTC survey process.

Opening Session

Monday, September 27
3:15 – 5:15 pm

“Implementing Health Care Reform in the Workplace”

Nancy Taylor, Esq., Co-Chair Health Care, Greenberg Traurig

Room: Washington Room

Disciplines: ALL

1.5 Hours

This session will outline the obligations employers and individuals will have in offering health insurance coverage for their full-time workers. The session will provide timelines on implementation, outline the current requirements and include a review of the interim final regulations on current requirements. This session will also provide answers to the most commonly raised questions that include no requirement to cover part-time workers, offering coverage to full time workers, and other questions.

Register online at www.sdhca.org

At the end of this session, the participants will be able to:

- ◆ Discuss employer and employee obligations under the new health care reform with a timeframe about what is required and when; and
- ◆ Provide a detailed analysis of the new regulations and responses to the most common questions about the health care obligations for employers.

Keynote Session

Tuesday, September 28

10:15 – 11:45 am

“How To Manage Your Time When You Wear Too Many Hats”

Bob Losyk, International Speaker, Innovative Training Solutions

Room: Annex

Disciplines: ALL

1.5 Hours

Time is your most *precious resource*, one that is often overlooked and mismanaged. Do you know where your time goes each day? Do you feel you never have enough time to do all the necessary “things”? Are you concerned that you’re not doing the right “things”? Do you suffer from *paralysis of analysis* and can’t decide what to do next? These are just some of the reasons why you may not be achieving your true potential! This presenter’s interactive and fun program will show you how to **determine your priorities**. You’ll find out how to say no to unimportant activities and projects, and yes to those that result in the **greatest payoff**. You’ll learn proven techniques for accomplishing **goal-achieving**, not *tension-relieving* results!

At the end of this session, the participant will be able to:

- ◆ Identify five characteristics of peak performers;
- ◆ Develop a time control log to monitor where your time goes every day; and
- ◆ Prioritize your work day to be more productive.

Closing Session

Wednesday, September 29

2:45 – 3:45 pm

“Daugaard and Heidepriem Address Long Term Care”

Speakers: Dennis Daugaard, Republican Candidate for Governor and Scott Heidepriem, Democratic Candidate for Governor

Room: J/L/R Room

Disciplines: ALL

1.0 Hour

Dennis Daugaard and Scott Heidepriem will join SDHCA Members for a Q & A discussion of long term care issues in the state of South Dakota.

This is the closing session during the SDHCA’s 59th Annual Fall Convention.

This session is your opportunity to ask questions and learn more about the candidates’ positions on long term care!

Breakout Sessions

Monday, September 27

9:30 – 11:00 am – Kick-Off Session

“LTC Licensure & Certification Update”

Speaker: Director Bob Stahl, Office of Licensure & Certification, Department of Health

Room: Washington Room

Disciplines: ALL

1.5 Hours

See Kick-Off Session Page For Details

11:15 – 12:00 noon

SDHCA Region Meetings – I, II, III & IV (Members Only)

1:15 – 2:00 pm

General Session Presentations – (No CEUs)

Speakers: Clint Graybill, SDHCA President

Mark B. Deak, SDHCA Executive Director

Room: Washington Room

This session will give an update of AHCA and SDHCA activities.

2:15 – 3:15 pm

Administrator and Council Business Meetings

3:15 – 5:15 pm – Opening Session

“Implementing Health Care Reform in the Workplace”

Speaker: Nancy Taylor, Esq., Co-Chair Health Care, Greenberg Traurig

Room: Washington Room

Disciplines: ALL & ALF

2 Hours

See Opening Session Page For Details

Tuesday, September 28

8:15 – 10:15 am

Awards Breakfast – Annex

10:15 – 11:45 am – Keynote Session

“How To Manage Your Time When You Wear Too Many Hats”

Speaker: Bob Losyk, International Speaker, Innovative Training Solutions

Room: Annex

Disciplines: ALL

1.5 Hours

See Keynote Page For Details

1:00 – 2:30 pm

“Health Care’s Best Kept Secret: The Reality Comprehension Clock Test (RCCT)”

Speaker: Barbara Brock, President, Communications Art, Inc.

Room: Roosevelt Room

Disciplines: ALL

1.5 Hours

Often times the assumption is made that *because a resident may speak well, therefore they must think well or worse yet, because a resident doesn't speak, therefore we assume they have lost their ability to think*. This miss-match approach to assess cognition in memory impaired residents usually ignites behavior problems for them, creates difficult circumstances for the care staff and sends everyone involved in a downward spiral of miss-communication right from the very beginning of the care plan process. The question health care professionals are faced with is, how can they care for residents appropriately if they don't identify resident's cognitive factor, remaining skills and stage of dementia? Something has to change!

Don't miss this exceptional educational session with the creator of the Reality Comprehension Clock Test and published research author, Barbara Brock. Follow along and learn about *Health Care's Best Kept Secret: The Reality Comprehension Clock Test*. Gain knowledge of how simple clock drawings by dementia residents can identify how much brain power they have left as a result of their dementia. Experience a visual look at clock drawings that predict dementia resident's risk of falling and potential memory deficits. Recognize the positive impact of the RCCT's own triggered intervention of brain exercises known as a Social Model-Gift of Purpose. Listen as the speaker describes and shares heartfelt stories of how these two dementia tools helps to diminish dementia behaviors and produce enjoyable contented days for everyone involved; the dementia residents, their families and the health care professionals who care for them.

At the end of this session, the participants will:

- ◆ Recognize value of standardized assessment that can identify resident cognitive factor;
- ◆ Gain knowledge of the Reality Comprehension Clock Test (RCCT) scoring method and potential memory deficits;
- ◆ Learn how valid and reliable data gleaned from the RCCT drives resident care plans; and
- ◆ Identify impact of Social Model with Purpose and its brain exercises for memory impaired residents.

“Use of Modern Technology in Long Term Care”

Speaker: Eric Haider, President, Person Centered Care

Room: Lincoln/Jefferson Room

Disciplines: ALL

1.5 Hours

This leading edge presentation will demonstrate the use of new technology in Long Term Care. This is an informative presentation not a sales pitch that will demonstrate the use of, paperless payroll system, data management systems, paperless charting system, elopement monitoring by GPS, fall prevention devices, medication and treatment monitoring devices, skin and underlying integument scanners, handheld computers for patient assessment and nutrition tracking, wheelchair buffet with a conveyer belt, also adaptive technology, activities and entertainments for residents, in-house TV channel, home theater, internet, email, wii games, risk management program, wellness programs and much more to keep your residents, families and staff, entertained, actively involved,

safe, happy and as healthy as possible. Get ready to welcome baby boomers, increase census, resident's satisfaction and staff retention. Welcome to a 21st Century nursing home.

At the end of this session, the participants will:

- ◆ Discover several uses of modern technology in long term care;
- ◆ Discover how to keep residents actively involved, happy, healthy, safe and satisfied with the use of modern technology; and
- ◆ Understand the benefits, results and the positive outcomes of using modern technology in long term care.

“Managing Behaviors in Long Term Care”

Speaker: Matt Malone, DO, Geriatric Psychiatrist, Avera University Psychiatry Associates

Room: Amphitheater II

Disciplines: ALL

1.5 Hours

The long term care community is caring for more residents experiencing signs of dementia. Dementia can lead to behavioral issues with the residents and the staff who care for these residents. The dementia residents experience behavioral and/or psychological symptoms. The staffs that care for these residents need to understand the difference in symptoms as well as the different approaches in managing these symptoms for the most effective and beneficial cares for the residents.

At the end of this session, the participants will be able to:

- ◆ Know what are the psychiatric symptoms in dementia;
- ◆ Understand how to identify behavioral and psychological symptoms of dementia; and
- ◆ Understand different approaches to managing the behavioral and psychological symptoms of dementia.

Assisted Living Track

“Mastering the Mix: Understanding & Managing Four Generations in the Workplace”

Speaker: Bob Losyk, International Speaker, Innovative Training Solutions

Room: Harvest Room

Disciplines: ALL

1.5 Hours

For the first time in the American workplace, there are four generations working together. Each generation brings its own unique set of values, beliefs, and work ethic to the workplace creating a truly dynamic, vigorous, and perplexing work environment. Managers are being challenged as never before. This presenter's enlightening, entertaining program will show you what makes each generation tick, their turn-ons and turn-offs, and how to manage and motivate all of them to work together as a well-oiled team.

After this presentation, participants will be able to:

- ◆ Compare the four generations that make up today's workforce;
- ◆ Identify the personal and lifestyle characteristics of each generation; and
- ◆ Analyze the work ethic and workplace values of each generation.

3:00 – 4:30 pm

“Health Care’s Best Kept Secret: The Reality Comprehension Clock Test (RCCT)”

Speaker: Barbara Brock, President, Communications Art, Inc.

Room: Roosevelt Room

Disciplines: ALL

1.5 Hours

See Previous Program Description

“Use of Modern Technology in Long Term Care”

Speaker: Eric Haider, President, Person Centered Care

Room: Lincoln/Jefferson Room

Disciplines: ALL

1.5 Hours

See Previous Program Description

“Mastering the Mix: Understanding & Managing Four Generations in the Workplace”

Speaker: Bob Losyk, International Speaker, Innovative Training Solutions

Room: Harvest Room

Disciplines: ALL

1.5 Hours

See Previous Program Description

Assisted Living Track

“Managing Behaviors in Long Term Care”

Speaker: Matt Malone, DO, Geriatric Psychiatrist, Avera University Psychiatry Associates

Room: Amphitheater II

Disciplines: ALL

1.5 Hours

See Previous Program Description

Wednesday, September 29

7:30 – 8:15 am

Continental Breakfast – Washington Room (Exhibits Open)

8:15 – 9:45 am

“Ultimate Teaming – Taking on the Medicare Challenge”

Speaker: Cheryl Boldt, RN, Senior Consultant, Maun-Lemke, Inc.

Room: Amphitheater II

Disciplines: ALL

1.5 Hours

Skilled Medicare service provision is a necessary line of business for the financial survival of Long Term Care organizations. There are LTC providers whose business is thriving because their teams go the extra mile 24/7 to provide great post acute care and

service. We all know this business niche can make or break your financial success and your reputation. Today's customer has very high expectations that start prior to admission and continue after discharge. Proposing a change to the system to meet the needs of today's customer will test your staff's commitment to teaming! Join us as we take a closer look at the team based systems needed to be a great Medicare provider. RUGS IV and the MDS 3.0 drive these systems more than ever.

By completion of this session, the participants will be able to:

- ◆ Identify steps your team can take to give your "customers" the "Easy Button" for hoop free admission;
- ◆ Implement the "Rules of 3" to assure your customers have a great first impression;
- ◆ Initiate Team Based Admission Assessments for Admissions and Readmissions;
- ◆ Use 72 Hour Surveys and customized Post Discharge Surveys to measure and act on Customer Satisfaction; and
- ◆ Implement the Daily Reimbursement Huddle to capture rates and stay on top of transition planning.

"MDS 3.0 Implementation Updates"

Speakers: Diana Weiland, RN, Public Health Advisor – LTC, Licensure & Certification, DOH

Juanita Webber, PhD, RAI Coordinator, Licensure & Certification, DOH

Room: Roosevelt/Lincoln Room

Disciplines: ALL

1.5 Hours

The MDS 3.0 Implementation date is just around the corner. Long Term Care Providers should have already received in depth training regarding the MDS 3.0. This session will provide highlights in various areas regarding the MDS 3.0 to create a better understanding of the issues surrounding the MDS 3.0 implementation. This session will also cover any last minute CMS changes.

At the end of this session, the participants will be able to understand:

- ◆ Final Manual Revisions;
- ◆ QM/QI Reports;
- ◆ How the MDS 3.0 will affect the survey process;
- ◆ Resident Census Report Form (will be modified for 3.0); and
- ◆ Training Materials for Long Term Care Staff.

"Dementia Possible Care"

Speaker: Lanny Butler, Founder and President, IATB Dementia Care, LLC

Room: Harvest Room

Disciplines: ALL

1.5 Hours

Families, caregivers and long term care professionals underestimate the abilities of individuals in mid-stage and late-stage dementia. Many feel that the ability to remain continent, dress and feed themselves and engage in leisure and recreational skills is no longer possible. This session will provide a practical approach to dementia with practical examples of how to maintain these skills, deal with problem behaviors, and challenge these individuals to live a full life...one filled with joy!

At the end of this session, the participants will be able to:

- ◆ Understand the Global Deterioration Scale and the behaviors found in each stage of dementia and participants will list characteristics of individual stages;

- ◆ List physical behaviors an individual with dementia exhibits and which of the stages the resident falls and predict what functional abilities are still possible in the areas of self care, ambulation and toileting; and
- ◆ Match activities to the residents' level of dementia.

“Mediating Co-Worker Conflicts – Diffusing Employee Issues with Skill and Tact”

Speaker: Lisa Dempsey, Consultant and Life Coach, Dempsey Consulting

Room: Jefferson Room

Disciplines: ALL

1.5 Hours

The success of any business can often be attributed to the team work and morale of its employees. The key to any Facility’s growth and success is implementing a process to diffuse employee conflict and encourage positive morale. To eliminate conflict and avoid future employee issues we need to take the first step in some creative planning to keep the peace. This course will assist providers in analyzing what works in their Facility when mediating co-worker conflicts, and how to track that information. The attendee will leave this presentation with ideas on how to deal with co-worker conflict, as well as skills, techniques and strategies in handling difficult employees and conflict in the workplace. After implementing the objectives and ideas you learn in this class, you will sense a new mood of cooperation and greater respect of each other within your facility.

At the end of this session, the participants will be able to:

- ◆ Define the difficult employees and the common conflicts;
- ◆ Take the appropriate steps to deal with difficult employees and their issues;
- ◆ Develop clear expectations and boundaries for co-worker conflicts;
- ◆ Encourage the provider to use positive and assertive communication skills; and
- ◆ Approach your job with more enjoyment and fewer co-worker conflicts.

Assisted Living Track

“Health Care Reform – Changes Applicable To You”

Speakers: Bill Hartung, VP of Research, AHCA/NCAL

Room: Amphitheater I

Disciplines: ALF

1.5 Hours

On March 23, 2010, President Obama signed the Patient Protection and Affordable Care Act, commonly known as Health Care Reform or “ACA”. The Health Care and Education Reconciliation Act, signed on March 30, 2010, amended some of the health care reform provisions in the ACA.

Specific provisions of the ACA that are applicable to skilled nursing facilities include payment reductions, health insurance responsibilities on individuals and employers, and additional reporting requirements. The methodology to be used to estimate Medicare payment reductions, an outline of individual & employer health insurance requirements, reporting requirements for Medicare certification and the Elder Justice Act will be covered.

At the end of this session, the participants will be able to:

- ◆ Learn methodology to be used in estimating reductions in Medicare payments;
- ◆ Provide general guidelines on individual and employer health insurance requirements to begin review of current health insurance programs; and
- ◆ Learn reporting requirements for Medicare certification and Elder Justice Act.

10:30 – 12:00 noon

“Dementia Possible Care”

Speaker: Lanny Butler, Founder and President, IATB Dementia Care, LLC

Room: Harvest Room

Disciplines: ALL

1.5 Hours

See Previous Program Description

“MDS 3.0 Implementation Updates”

Speakers: Diana Weiland, RN, Public Health Advisor – LTC, Licensure & Certification, DOH

Juanita Webber, PhD, RAI Coordinator, Licensure & Certification, DOH

Room: Roosevelt/Lincoln Room

Disciplines: ALL

1.5 Hours

See Previous Program Description

“Ultimate Teaming – Taking on the Medicare Challenge”

Speaker: Cheryl Boldt, RN, Senior Consultant, Maun-Lemke, Inc.

Room: Amphitheater II

Disciplines: ALL

1.5 Hours

See Previous Program Description

“Health Care Reform – Changes Applicable To You”

Speakers: Bill Hartung, VP of Research, AHCA/NCAL

Room: Amphitheater I

Disciplines: ALL

1.5 Hours

See Previous Program Description

Assisted Living Track

“Mediating Co-Worker Conflicts – Diffusing Employee Issues with Skill and Tact”

Speaker: Lisa Dempsey, Consultant and Life Coach, Dempsey Consulting

Room: Jefferson Room

Disciplines: ALF

1.5 Hours

See Previous Program Description

1:15 – 2:15 pm

“Activities Outside of the Box”

Speaker: Lanny Butler, Founder and President, IATB Dementia Care, LLC

Room: Lincoln Room

Disciplines: AC

1.0 Hour

This presentation will show through video and lecture how dementia possible care works and how activity professionals can integrate all levels of dementia into individual and group activities. This practice provides a win-win situation for the residents and the activity professional.

At the end of this session, the participants will be able to:

- ◆ Identify activities for dementia residents; and
- ◆ Match activities to the resident's level of dementia.

“Teaming Up to Fight Infection”

Speaker: Cheryl Boldt, RN, Senior Consultant, Maun-Lemke, Inc.

Room: Amphitheater II

Disciplines: NRS&G & ADM

1.0 Hour

Infection is a big threat to Long Term Residents, Short Stay Patients, and our Employees. It takes all team members, from all disciplines and departments, at all levels in your organization working together 24 hours a day to achieve an environment of care that is top notch in preventing the spread of infection. We do not tolerate finger pointing or statements of “it’s not my job” in other areas of provision of service in our facilities, and we should not allow it when it comes to taking on Infection. We all have to be hyper-vigilant in our practices to stay on top of our game and keep this threat to the wellness of our customers and co-workers in check. If you want quick coaching on how to “team up” to fight infection in your facility, this is a great session for you. Please bring your Administrator to the session, as the “boss of everyone”; the leader of the organization has to set the expectation with all staff.

By the completion of this session, the participants will be able to:

- ◆ Provide “on the spot” feedback to other employees about infection control practices;
- ◆ “Huddle” to remedy infection control challenges; and
- ◆ Create an easy-to-guide on standard infection control precautions.

“Serving Up the Gluten Free Diet”

Speaker: Mary Jane Hilmoe, RD, Senior Health Facilities Surveyor, Licensure & Certification, DOH

Room: Roosevelt Room

Disciplines: DTRY

1.0 Hour

The growing magnitude of Gluten Free Diets is among the newer Medical Nutrition Therapy requirements that are presenting challenges to nursing facilities. Having an awareness and knowledge of which foods are affected on a Gluten Free Diet is becoming more of a necessity than a rarity. Equally necessary is knowing what food products and resources are available, as well as diet extensions and recipes to produce those needed food substitutions. Ensuring the safety of the food prepared, offered or served to the resident with food allergens becomes not just Dietary’s responsibility, but a facility-wide responsibility.

At the end of this session, the participants will be able to:

- ◆ Understand why a Gluten Free Diet is necessary;
- ◆ Become aware of which foods are affected;
- ◆ Gain knowledge of how to substitute foods with available products and resources; and
- ◆ Learn about recipes and choices for preparing Gluten Free Diet food.

“Exploring the Importance of Quality Communication with Families”

Speaker: Lisa Dempsey, Consultant and Life Coach, Dempsey Consulting

Room: Jefferson Room

Disciplines: SS

1.0 Hour

The basis of this networking session is to discuss the importance of empathetic and effective communication between family and staff. We will openly discuss the qualities of good listening skills and how to deal with difficult conversations and how to avoid conflict amongst families and staff.

At the end of this session, the participants will understand:

- ◆ The negative effects of poor communication;
- ◆ Communicating compassionately for successful transitions;
- ◆ Dealing with difficult topics of conversation; and
- ◆ Exploring residents and family’s spiritual needs and appropriate referrals.

Assisted Living Track

“Medication Assistants in Assisted Living Centers”

Speakers: Nancy Bohr, RN, Program Specialist, SD Board of Nursing

Deb Wegleitner, RN, AL Public Health Advisor, Licensure & Certification, DOH

Room: Amphitheater I

Disciplines: ALF

1.0 Hour

Who assumes responsibility for delegation outcomes and the actions of unlicensed personnel in the workplace in regards to medication administration and other tasks delegated by the nurse? What are the roles of the Nurse, Medication Assistant, and the UAP in the delegation process? What are the best practices for medication administration? What are the responsibilities of the resident, unlicensed staff and nursing in self-administration of medications?

At the end of this session, the participants will be able to:

- ◆ Understand the roles and responsibilities of the resident, unlicensed staff and nursing in administration and self-administration of medications;
- ◆ Understand the rules/laws that guide nursing practice delegation of UAPs and Medication Assistants as directed by the SD Board of Nursing and the SD Department of Health; and
- ◆ Understand the best practices for medication administration.

2:45 – 3:45 pm – Closing Session

“Daugaard and Heidepriem Address Long Term Care”

Speakers: Dennis Daugaard, Republican Candidate for Governor and

Scott Heidepriem, Democratic Candidate for Governor

Room: J/L/R Room

Disciplines: ALL

1.0 Hour

See Closing Session Page For Details

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